

Digital-Inclusion.lu



Our Goals

Make information technology accessible to everybody

- Access to digital communication
- Access to digital equipment
- Promote digital literacy

Promote social inclusion through digital technology

- Creative activities around technology between locals and new arrivals
- Establishing a platform for computer-assisted learning

Take action for the environment

- Repair and re-use donated equipment

At Digital Inclusion we believe in Access, Education, Integration

In a society that is shifting towards digitalisation, access to digital technology has become a crucial factor of integration into the local community and the labour market.

At the same time, new technologies bring many opportunities to promote social inclusion, as they can be a source of communication and equal access to education for everybody. When we started our project in 2016, we aimed to find solutions that would allow everyone in Luxembourg to have access to the digital world.

Those solutions involve all of us, as everybody can contribute with a computer or smartphone donation - while also benefiting from an opportunity to improve one's own ecological footprint in a fast-paced digital world, and to participate in creating a more inclusive society.

Thank you for your support,

P. de la Haette



Our Values

Digital Access

We believe digital access is a necessity, not a luxury, and it is at the heart of everything we do. Our volunteers in the repair workshop refurbish donated devices for distribution to those who would otherwise struggle to afford a computer. Our training program teaches people everything from how to click to how to use essential applications or repair their computer. In an increasingly digitalised society, access is not just about ownership, it is about empowerment.

Environment

We believe that environmental action should be built into our everyday lives, and we work hard to meet that challenge. We are guided by the principals of circular economy: all the devices we distribute are used for longer and refurbished instead of discarded, reducing electrical waste.

Diversity

We believe diversity is a strength. Half our staff come from refugee backgrounds, and we actively maintain gender parity. Many of our staff were jobseekers with ADEM before joining our team.



Our Projects

Computer Re-use Project

We collect, repair, and refurbish computers donated by individuals and companies. The computers are then distributed to people from refugee backgrounds, or residents with low income. For our beneficiaries, a laptop means access to essential administrative services, an opportunity to continue their education or find work, and a lifeline to family and friends. So far, more than 1500 computers have been distributed.

Volunteers @ Digital Inclusion

Volunteers play a key role at Digital Inclusion. Volunteers from our computer repair and refurbishment learning program (part of DIGI4ALL) help refurbish donated computers to be distributed. Others share their knowledge and skills as teachers or classroom language assistants.

Smartphone Re-use Project

Since 2018, we've been aware that smartphones are rapidly becoming an indispensable tool in everyday life. This project aims not only to provide smartphones to those who cannot afford them, but also to raise awareness of consumer habits that mean devices are used for just a fraction of their lifespan.

DIGI4ALL Program

Delivered with funding from Luxembourg's Ministry of Labor and the European Social Fund, our "Digi4All" program aims to improve residents' employability skills through free ICT training. Our workshops are designed for people with little experience with computers, but they are open to everyone. Courses are taught in 9 languages, covering everything from computer basics to website creation.

Women @ Digital Inclusion

We offer women-only computer training a relaxed, friendly and supportive environment. Mothers can bring their children, and the classes are led by female teachers.

Support for refugee residences & social projects

We provide refugee residences with IT equipment and support. We also give free IT equipment to other social projects. This way we support a broad range of social inclusion initiatives and promote re-use.

