

Digital Inclusion



How can I get a free second-hand computer?

Are you an asylum seeker (DPI), a beneficiary of temporary protection (BPT), or a Luxembourg resident, recipient of "Cost-of-living" benefit ("*allocation vie chère* - AVC")? Are you over 18 years old? *

Yes ✓

No ✗

Are you the first member of your household to apply for a computer from Digital Inclusion?

Yes ✓

No ✗

Unfortunately, you do not meet the eligibility criteria to request a computer directly from Digital Inclusion. If you are facing financial difficulties, you can contact the Social Services Office of your municipality of residence, which may, under certain conditions, make a request to Digital Inclusion through an alternative procedure.

Send an email to computerwaitinglist@digital-inclusion.lu:

1) Device type: **laptop, desktop, or extra household desktop (EHD).**

For desktop & EHD, you can also indicate a subtype preference (not guaranteed):

a. All-in-one PC / b. iMac

2) Family name

3) First name

4) Current Address

5) Telephone #

6) E-mail address

7) Matricule #

8) Attach proof of eligibility:

a. For DPIs and BPTs:

- Copy of ONA file (pink paper or blue paper); and
- Copy of an "*Extrait du Registre national*"

b. For other residents:

- Copy of the Decision Letter for the Cost-of-living benefit ("*allocation vie chère*") (less than 12 months old); and
- Copy of a "*Certificat de residence élargi*"

You can apply for an **extra household desktop** for every +8 years old household member

If you send us a **COMPLETE** application, you will be added to the waiting list and we will send you a confirmation email

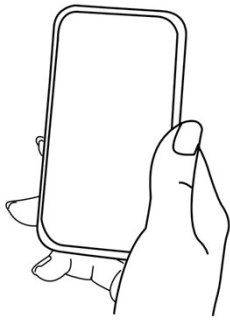
We process applications in chronological order, so please be patient

When your turn comes, you will receive an invitation by email to collect a computer!

*If you are an MNA (unaccompanied minor), please ask us about your options.

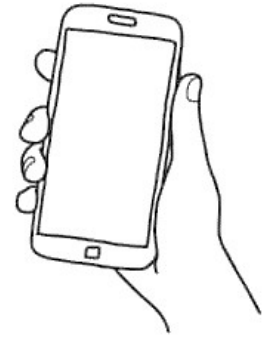


Why should I get a computer?



I don't need a computer, I can use my smartphone to write emails and look up information.

But a computer can help you to do so much more!



As our society becomes more and more digitalised, you may find a smartphone can't do all the things you need. A computer can help you reach the next level, whether you are a student, looking for a job, or hoping to start your own business.

How can a computer help me?

- ✓ **Write like a pro:** write and send longer emails, write official letters, attach documents.
- ✓ **Upgrade your homework:** complete homework online, create presentations for class, access online learning platforms.
- ✓ **Find a job:** write a CV, search and apply for jobs online, use common tools like Word and Excel with confidence, follow free online courses to learn new skills.
- ✓ **Be your own boss:** Create a website, advertise your services, learn to keep accounts, sell your products online, create invoices, register your business.
- ✓ **Administrative tasks:** Apply for official paperwork, register to vote, find information on your legal rights, learn whether you can get support from the government or other organisations.



Sounds good, but you don't know where to start? Don't worry!

Digital Inclusion runs computer classes on many of these subjects. Check out our website or our Facebook page to find information on our latest courses:

www.digital-inclusion.lu or <https://www.facebook.com/DigitalInclusionAsbl/>