Digital Inclusion

We believe that a computer is a tool for inclusion, empowerment, and integration. A computer represents an opportunity to continue education, learn languages or find work, as well as access to essential administrative services, and a lifeline to family and friends.

How can I get a free second-hand computer?

Are you an asylum seeker (DPI) or a Luxembourg resident, recipient of REVIS? Are you over 18 years old? *

Yes ✓

No ✗

Are you the first member of your immediate family to apply for a computer from Digital Inclusion?

You don't meet our criteria. However, if you cannot afford a computer, please ask your social assistant (*assistant social*) to contact us at **computerwaitinglist@digital-inclusion.lu**

Yes ✓

No ✗

You can apply for 1 **extra family desktop** per adult* in your family.

Send an email to computerwaitinglist@digital-inclusion.lu:

1) Device type: **laptop**, **desktop,** or **extra family desktop** (the waiting time for a desktop is much shorter)
2) Name
3) First name
4) Current address
5) Telephone number
6) Social security number (blue card)
7) **Attach proof of eligibility:**
   a. For DPIs: copy of ONA file (pink paper)
   b. For other residents:
   - copy of card for social grocery stores; OR copy of recent REVIS; OR referral from social assistant.
   - If you apply for a laptop, copy of a recent "*Certificat de residence élargi*".

If you sent a COMPLETE application, you will receive a confirmation email.
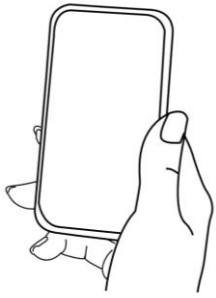
Please be patient & add computerwaitinglist@digital-inclusion.lu to your contacts.

We process all applications in **chronological order**.

When your turn comes, you will receive an invitation by email to collect your computer!

*If you are an MNA (unaccompanied minor) or a single parent, please ask us about your options.

Why should I get a computer?

I don't need a computer, I can use my smartphone to write emails and look up information.

But a computer can help you to do so much more!

As our society becomes more and more digitalised, you may find a smartphone can't do all the things you need. A computer can help you reach the next level, whether you are a student, looking for a job, or hoping to start your own business.

How can a computer help me?

✓ **Write like a pro:** write and send longer emails, write official letters, attach documents.

✓ **Upgrade your homework:** complete homework online, create presentations for class, access online learning platforms.

✓ **Find a job:** write a CV, search and apply for jobs online, use common tools like Word and Excel with confidence, follow free online courses to learn new skills.

✓ **Be your own boss:** Create a website, advertise your services, learn to keep accounts, sell your products online, create invoices, register your business.

✓ **Administrative tasks:** Apply for official paperwork, register to vote, find information on your legal rights, learn whether you can get support from the government or other organisations.

Sounds good, but you don't know where to start? Don't worry!

Digital Inclusion runs computer classes on many of these subjects. Check out our website or our Facebook page to find information on our latest courses:

www.digital-inclusion.lu or https://www.facebook.com/DigitalInclusionAsbl/